

## **Point of Entry Manual**

The purpose of this Point of Entry Manual (POEM) is to facilitate collaboration among the agencies responsible in the transition service planning for children with disabilities. It should be utilized while addressing instruction, community service, and other post school adult living objectives, functional vocational evaluation, related services, employment objectives, and acquisition of daily living skills in Individual Educational Plan development, and is designed in a directory format for easy use by the individuals responsible for planning transitional activities. This document will be reviewed at least annually for updated information.

Taylor County  
February 2004

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## Black River Industries

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<b>Production Services</b>	Vocational training in light assembly and packaging, work adjustment	Paul Thornton Roger Pehlke  650 Jensen Drive Medford WI 54451  715-748-2950	Human Services or DVR referral	Apply at Human Services and/or DVR	
<b>Supported Employment</b>	Vocational training and placement services based in the community	Paul Thornton Laura Lemmen  715-748-2950	DVR or Human Services referral	Apply at DVR and/or Human Services	
<b>Supported Apartment</b>	Assistance with and training in daily living skills in person's home or in the community. Money management also.	Paul Thornton John Prindle  715-748-2950	Human Services referral	Apply at Human Services	
<b>Day Services</b>	Social skills training, community-based activities				
<b>Elderly Services</b>	Transportation, meals on wheels, nutrition sites		Commission on Aging referral	Apply at Commission on Aging	

## Bureau for the Deaf and Hard of Hearing

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<b>Bureau for the Deaf and Hard of Hearing (State of Wisconsin, Department of Health and Family Services, Division of Supportive Living)</b>	<ul style="list-style-type: none"> <li>• Provide information                             <ul style="list-style-type: none"> <li>- Available services</li> <li>- Technology for accessibility</li> <li>- Issues related to deaf, HH, and Deaf-Blind</li> <li>- ADA</li> </ul> </li> <li>• Referrals to appropriate supports and/or resources</li> <li>• Support</li> <li>• Training in a variety of settings: educational, medical, legal, law enforcement, businesses, other agencies</li> </ul>	Carolyn Small Western Regional Coordinator BDHH 610 Gibson St, Suite 1 Eau Claire, WI 54701 715-836-2107 Voice 715-836-3085 TTY 715-836-2535 Fax small@dhfs.state.wi.us	None	No formal intake required; contact regional coordinator	None

**Chippewa River Industries – Supported Employment Program**

<b>Title of Program</b>	<b>List of Services</b>	<b>Contact Person for Services</b>	<b>Eligibility</b>	<b>Procedures</b>	<b>Fees/Other Requirements</b>
<b>Supported Employment</b>	<ul style="list-style-type: none"> <li>• Assessment</li> <li>• Job development</li> <li>• Training</li> <li>• Job coaching</li> <li>• Job trials</li> </ul>	Jeanni Conner 715-738-2565	Referral from DVR	<ul style="list-style-type: none"> <li>• Referral</li> <li>• Assessment</li> <li>• Job development</li> <li>• Placement</li> </ul>	

## Cooperative Educational Service Agency (CESA) #10

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<b>Transition for students with disabilities</b>	Program support in: <ul style="list-style-type: none"> <li>• Transition services</li> <li>• IEP involvement</li> <li>• Curriculum</li> <li>• Assistance in learning strategies, accommodations and modifications</li> <li>• Assistive technology</li> <li>• OT/PT/SLP/interpreter</li> <li>• Specific disability related support</li> <li>• Professional staff development</li> <li>• Other special education related issues</li> </ul>	CESA #10 Special Education Linda Berg 715-720-2057 <a href="mailto:lberg@cesa10.k12.wi.us">lberg@cesa10.k12.wi.us</a>	None	Contact school district's guidance counselor or School-to-Work coordinator or special education teacher	None
<b>Carl Perkins / School-To-Work</b>	Program support in: <ul style="list-style-type: none"> <li>• Youth Apprenticeship</li> <li>• Work Coop</li> <li>• Work Experience</li> <li>• Service Learning</li> <li>• Job Shadowing</li> </ul>	CESA #10 Instructional Services Candy Lund 715-720-2037 <a href="mailto:clund@cesa10.k12.wi.us">clund@cesa10.k12.wi.us</a>	None	Contact school district's guidance counselor or School-to-Work coordinator or special education teacher	None

## Division of Vocational Rehabilitation

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<p><b>Division of Vocational Rehabilitation (DVR)</b></p>	<ul style="list-style-type: none"> <li>• Vocational guidance and counseling</li> <li>• Finding and keeping a job</li> <li>• Assistive technology</li> <li>• Training</li> <li>• All services are individualized and geared to the specific needs of the student.</li> </ul>	<p>Gwen Steele, CRC, LPC                      Vocational Rehabilitation Counselor                      624 E College Street                      Medford, WI 54451</p> <p>715-748-6120 (V)                      715-532-2711 (F)                      888-387-3895 (Toll Free/TTY)</p> <p>Gwen.steele@dwd.state.wi.us</p>	<p>Eligibility for VR services will be determined by VR staff and is based on establishing that the individual:</p> <ol style="list-style-type: none"> <li>1. Has a physical or mental impairment,</li> <li>2. As a result of the impairment has a substantial impediment to employment,</li> <li>3. Can benefit in terms of an employment outcome, and</li> <li>4. Requires vocational rehabilitation services to prepare for, enter, engage in, or retain gainful employment.</li> </ol>	<p>DVR would like to work with all individuals who have a disability. However, we do not have enough staff or funds to do so.</p> <p>Therefore, DVR uses a process (Order of Selection) that allows persons with more severe functional limitations to be served before those with less severe limitations. DVR evaluates each eligible applicant to determine the severity of his or her functional limitations. This Order of Selection may indefinitely delay services to some individuals. The Division will notify all eligible persons for whom services will be delayed.</p> <p>DVR will look at how the following areas affect your ability to work:</p> <ol style="list-style-type: none"> <li>1. Getting from one place to another (Mobility)</li> <li>2. Talking and listening to others, reading and/or understanding printed materials (Communication)</li> <li>3. Taking care of yourself (Self-Care)</li> <li>4. Making plans or carrying out your plans (Self-Direction)</li> <li>5. Getting along with other people (Interpersonal Skills)</li> <li>6. Having the skills to work (Work Skills)</li> <li>7. Needing changes at work to do a job (Work Tolerance)</li> </ol>	

### Gilman Community Education (Parenting Programs)

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<b>School House Reading Clinic</b>	<ul style="list-style-type: none"> <li>• Individual reading instruction for children in grades 1-6</li> </ul>	Carol Soraparu 715-447-8776 Ext 259 soraparu@gilman.k12.wi.us	Anyone in need	Emergency form	None
<b>Tutoring – After school</b>	<ul style="list-style-type: none"> <li>• Tutoring in all subjects (grades 1-8)</li> </ul>				None
<b>After School Care Before School Care</b>	<ul style="list-style-type: none"> <li>• Adult supervised care for grades PreK-4</li> </ul>				\$1.00/hour

### Indianhead Community Action Agency

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<b>Food Assistance Program</b>	Eligible households may receive food at least once per month	Anyone in the office  225 S Wisconsin Avenue Medford, WI 54451  715-748-3063	Your household must meet the economic guidelines	Apply in person or call	None
<b>Section 8 Rental Assistance Program</b>	Issues housing vouchers for rental subsidies for low income Taylor county households	Kim Christofoli Housing Specialist  715-748-3063	Housing must meet HUD standards for decent, safe and sanitary housing	Apply in person or call	None

## Northcentral Technical College

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<b>Northcentral Technical College</b>	<p>NTC's Transition Facilitator works with high school students with disabilities via:</p> <ul style="list-style-type: none"> <li>• Individual or group presentation in high schools or at NTC to discuss NTC programs and services</li> <li>• Group transition information sessions connected with four scheduled "Campus Visits" and two "Open Houses" each school year at the Wausau Campus</li> <li>• One-to-one assistance to interested students regarding program exploration, testing, enrollment and educational planning</li> <li>• Coordination of / referral to support services for enrolled students: test accommodations, tutoring, taped materials, notetaking, assistive technology, etc.</li> <li>• Advising / referral</li> </ul>	<p>Kathy Farrell Transition Facilitator 1000 W Campus Drive Wausau WI 54401-1899</p> <p>715-675-3331 Ext 4141 (V) 888-682-7144 (Toll free) 715-675-9776 (F)</p> <p>Email: <a href="mailto:Farrell@ntc.edu">Farrell@ntc.edu</a></p>	<p>Any high school student with a documented disability is eligible for transition services.</p>	<p>Referral can be made by a student, teacher or parent. Contact Kathy Farrell (by phone or email).</p>	<p>There are no fees for transition services or accommodations provided by NTC's Center for Students With Disabilities</p>

**NWCEP, Inc.**

<b>Title of Program</b>	<b>List of Services</b>	<b>Contact Person for Services</b>	<b>Eligibility</b>	<b>Procedures</b>	<b>Fees/Other Requirements</b>
NWCEP, Inc.	<ul style="list-style-type: none"> <li>• Talent profiling</li> <li>• Job search</li> <li>• Assist with training</li> <li>• Placement services</li> <li>• Follow-through services</li> <li>• Job retention assistance</li> <li>• Support services – childcare, uniforms, job-related expenses</li> </ul>	Kathy Danen Business Consultant 624 E College Medford WI 54451	Income eligible	<ul style="list-style-type: none"> <li>• Call or stop in Job Center</li> <li>• Complete registration</li> <li>• Assessment</li> <li>• Meeting with Employment Specialist</li> </ul>	Income eligible No fees

**Parent Resource Center**

<b>Title of Program</b>	<b>List of Services</b>	<b>Contact Person for Services</b>	<b>Eligibility</b>	<b>Procedures</b>	<b>Fees/Other Requirements</b>
<b>Parent Resource Center</b>	Provides education and resources needed to build a healthy family. Services include: <ul style="list-style-type: none"> <li>• Parenting classes</li> <li>• Parenting workshops</li> <li>• Nutrition classes</li> <li>• Drop-in or telephone parenting consultations</li> <li>• Resource book and toy libraries</li> <li>• In-home parenting programs.</li> </ul>	1726 Main Street Medford WI  715-748-5363 (V) 715-748-5391 (F)		No appointment necessary.  Hours: Tuesday-Thursday 9:00 am-4:00 pm  Available after hours by appointment only.	None
<b>Parent Support Groups</b>	Horizons: A group for parents of adult children with developmental disabilities	Lynn Malstrom 715-748-5559  Lindy Spencer 715-748-4097		Meets quarterly.	None
	Parents of children with special needs group.	Lindy Spencer 715-748-4097		Third Wednesday of every month during the school year.	None

## Taylor County Commission on Aging

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<b>Transportation Services</b>	<p>A countywide transportation program that includes bus rides to various communities for medical appointments, shopping, recreation, and nutritional purposes</p> <ul style="list-style-type: none"> <li>• Tuesday – Jump River, Hannibal, Perkinstown, Gilman, Lublin Hwy 64 west – to Medford</li> <li>• Wednesday – Rib Lake, Greenwood, Chelsea, Goodrich, Westboro – to Medford</li> <li>• Wednesday evening – city of Medford</li> <li>• Thursday – Medford and Stetsonville – to Medford</li> <li>• Saturday – 1:00-6:00 pm – city of Medford</li> </ul>	<p>Transportation Coordinator</p> <p>715-748-1492</p>	<p>Disabled and senior citizens</p>	<p>Call transportation coordinator at 715-748-1492 for reservations.</p>	<p>General public:</p> <ul style="list-style-type: none"> <li>• 4.00/round trip within Taylor County</li> <li>• \$6.00/round trip to Marshfield and Eau Claire</li> </ul> <p>Seniors and disabled:</p> <ul style="list-style-type: none"> <li>• \$3.00/round trip within Taylor County</li> <li>• \$5.00/round trip to Marshfield and Eau Claire</li> </ul>
<b>Volunteer Driver Services</b>	<p>Volunteers furnish transportation for disabled or senior citizens to medical facilities. Local and out of town. The volunteer will assist and stay with participants if needed.</p>				<p>Wisconsin Medical Assistance will cover costs for medical purposes. Private payments can also be arranged.</p>

## Taylor County Human Services Department

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<p><b>Taylor County Human Services Department</b></p>	<p><b>Developmental Disabilities Unit</b></p> <ul style="list-style-type: none"> <li>• Birth to Three Program</li> <li>• Family Support Program</li> <li>• Case Management</li> <li>• Community Integration Program</li> <li>• Sheltered Employment</li> <li>• Day Services</li> <li>• Respite Care</li> <li>• Supported Employment</li> <li>• Guardianship and Protective Placement Services</li> <li>• Community Living <u>Arrangement</u></li> <li>• Adult Family Home Certification</li> </ul> <p><b>Long Term Support Unit</b></p> <ul style="list-style-type: none"> <li>• Case Management</li> <li>• Community Options Program</li> <li>• MA Waiver Programs</li> <li>• Alzheimer's Caregiver Support Program</li> <li>• Elder Abuse/Neglect Investigations</li> <li>• Guardianship and Protective Placement Services</li> <li>• Supportive Home Care</li> <li>• Community Living Arrangements</li> </ul> <p><b>Economic Support Unit</b></p> <ul style="list-style-type: none"> <li>• Wisconsin Works (W-2)</li> <li>• Food Stamps</li> <li>• Medical Assistance</li> <li>• Healthy Start</li> <li>• BadgerCare</li> <li>• General Relief</li> <li>• Low Income Heating Energy Assistance Program</li> <li>• Child Care Provider Certification</li> </ul>	<p>Intake Office 540 E. College St. Medford, WI 5445]</p> <p>715-748-3332 (V) 715-748-3342 (F)</p> <p>tchsd@co.taylor.wi.us</p>	<p>All Taylor County residents are eligible for services. Some programs have special eligibility requirements.</p>	<p>If you are interested in receiving services for either yourself or someone else, contact the agency Intake Worker in person or by telephone (715- 748~3332). The Intake Worker will answer your questions and refer you to the appropriate unit(s) for services.</p>	<p>Many services are available at no cost. Other services are fee chargeable and may be billed to your insurance company. A reduced fee based on your ability to pay may also be available.</p>

	<ul style="list-style-type: none"> <li>• Wisconsin Shares (child care funding)</li> <li><b>Children &amp; Family Services Unit:</b></li> <li>• Juvenile Court Dispositional Services</li> <li>• Child Abuse and Neglect Investigations</li> <li>• Case Management/Juvenile Supervision</li> <li>• Substitute Care Placement Services</li> <li>• Foster Home Licensing</li> <li>• Kinship Care Program</li> <li>• Parent Aide Program</li> <li>• Safe and Stable Families Initiative</li> <li><b>Clinical Services Unit:</b></li> <li><i>Mental Health Services</i></li> <li>• Individual, Marital, and Family Counseling</li> <li>• Psychological Evaluations</li> <li>• Psychiatric Consultations</li> <li>• Community Support Program For Mentally Ill</li> <li>• Court Ordered Commitment Services</li> <li>• Residential Placement Services</li> <li>• Inpatient Psychiatric Hospitalizations</li> <li>• Sheltered Employment</li> <li><i>AODA Services</i></li> <li>• Alcohol/Drug Abuse Assessments</li> <li>• Alcohol/Drug Abuse Counseling</li> <li>• Intoxicated Driver Program</li> <li>• Prevention/Intervention Services</li> <li>• Inpatient AODA Treatment</li> <li>• Transitional Living</li> </ul>				
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## University of Wisconsin System

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<b>University of Wisconsin System</b>	UW-Eau Claire 715-836-4542  UW-Green Bay 920-465-2849  UW-Stevens Point 715-346-3365	Website: <a href="http://www.wusa.edu">www.wusa.edu</a>  UW Office of Academic Affairs 608-262-8778  UW System TTY 1-800-442-4621			

**University of Wisconsin – Eau Claire**

<b>Title of Program</b>	<b>List of Services</b>	<b>Contact Person for Services</b>	<b>Eligibility</b>	<b>Procedures</b>	<b>Fees/Other Requirements</b>
<b>Services for Students with Disabilities at UW-Eau Claire, Wisconsin</b>	Academic and classroom accommodations including but not limited to: note takers, scribes, readers, exam accommodations, taped texts and materials, enlarged material, lab assistants, interpreter services for the deaf, priority registration	Beth Hicks 715-836-4542  Alice Bayerl 715-836-4542 bayerlam@uwec.edu	Students with disabilities who are enrolled at UW-Eau Claire	Provide documentation of disability and request needed services	None
<b>Taylor County 4-H Youth Development Program</b>	<ul style="list-style-type: none"> <li>• The club based program is available at 16 locations in our county. It is focused on helping youth improve and develop the life skills that result in becoming positive, contributing citizens of our communities.</li> </ul>	Dan Renzoni 715-748-3327	Open to all youth from kindergarten through the year following graduation. There are no requirements based on gender, creed, abilities or race.	Interested participants must register.	
<b>UW-Extension</b>	Programs and information available regarding: <ul style="list-style-type: none"> <li>• Child development</li> <li>• Parenting skills</li> <li>• Nutrition</li> <li>• Financial management</li> <li>• Family growth and development</li> <li>• Housing</li> <li>• Environmental resources</li> <li>• Business</li> <li>• Leadership</li> </ul>	715-748-3327	No requirements		Fees may be required per activity

## Vocational Rehabilitation for Native Americans

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<b>Vocational Rehabilitation for Native Americans</b>	<ul style="list-style-type: none"> <li>• Assessment Counseling</li> <li>• Support Services Referral</li> <li>• Vocational Training</li> <li>• Small Business                             <ul style="list-style-type: none"> <li>- Start-up</li> <li>- Training</li> </ul> </li> <li>• Interpreters/Readers</li> <li>• Occupational Equipment</li> <li>• Assistive Technology</li> <li>• Placement/Job Development</li> </ul>	Anne Staff VR Counselor 715-284-4915 astaff@ho-chunk.com	<ul style="list-style-type: none"> <li>• Native American</li> <li>• Documented physical or mental disability</li> <li>• Reside within designated areas</li> <li>• Disability results in a substantial impediment to employment</li> <li>• Require vocational rehabilitation services to prepare, secure, retain, or regain employment</li> </ul>	Call Ho-Chunk Nation Education Department to obtain application form	No fees to eligible participants

## Directory of Services for Families, Children and Older Adults in Taylor County

Category	Agency	Phone Number
<b>Abuse/Neglect/Shelter</b>	Stepping Stones Crisis Line	748-5140
	Stepping Stones Office	748-3795
	Taylor County Human Services Department	748-3332
	Victim Witness	748-1458
<b>Alcohol, Tobacco &amp; Other Drug Counseling</b>	Alcoholics Anonymous	748-0731
	Medford Clinic	748-2121
	Taylor County Human Services Department	748-3332
<b>Childcare Options/Preschool</b>	Child Care Connection	1-800-848-5229
	Gilman Head Start	447-8337
	Medford Head Start	748-5498
	Kiddie Corner Daycare	447-8579
	Sand Box, Inc.	748-4525
Taylor County Human Services Department	748-3332	
<b>Clothing</b>	Indianhead Community Action Agency	748-3063
	St. Vincent De Paul	748-4944
<b>Community Information Referral Services</b>	Medford Area Chamber of Commerce	1-888-682-9567 or 748-2505
	Taylor County Human Services Department	748-3332
	University of Wisconsin-Extension	748-3327
<b>Counselors</b>	Center for Human Development	1-800-236-3892
	Medford Clinic	748-2121
	Northcentral Counseling Center	748-4535
	Suicide Hotline	1-800-799-0122
	Suzanne Slate-Mitchell Psy D	748-0985
Taylor County Human Services Department	748-3332	
<b>Economic Support Programs</b>	Indianhead Community Action Agency	748-3063
	Taylor County Human Services Department	748-3332
<b>Education</b>	Community Education Center	447-8211
	Department of Vocational Rehabilitation	748-6120
	Gilman Elementary School	447-8211
	Gilman Junior High School	447-8211
	Gilman Senior High School	447-8211
	Holy Rosary Catholic School	748-3336
	Immanuel Lutheran Christian Day School	748-2891
	Medford Area Elementary School	748-2316
	Medford Area Middle School	748-2516
	Medford Area Senior High School	748-5951
	Northcentral Technical College	748-3603
	Northwest Wisconsin CEP	748-5621
Rib Lake Elementary School	427-5818	

## Directory of Services for Families, Children and Older Adults in Taylor County

Category	Agency	Phone Number
	Rib Lake Middle School Rib Lake High School Stetsonville Elementary School University Of Wisconsin-Extension	427-5446 427-3220 678-2600 748-3327
<b>Elderly Services</b>	Adult Day Care/Respite Care Memorial Health Center Rib Lake Health Care Center Taylor County Commission on Aging Taylor County Human Services Department Zastrow Care Center, Inc.	748-8100 427-5291 748-1491 748-3332 447-8217
<b>Employment Information</b>	Black River Industries Division of Vocational Rehabilitation Green Thumb Indianhead Community Action Agency Northcentral Technical College Northwest Wisconsin CEP Taylor County W-2 Program	748-2950 748-6120 743-4636 748-3063 748-3603 748-5621 748-3143
<b>Environmental Health</b>	Land Conservation Department Taylor County Health Department University of Wisconsin-Extension	748-1469 748-1410 748-3327
<b>Farm Resources</b>	National Children's Center for Rural & Agricultural Health & Safety National Farm Medicine Center University Of Wisconsin-Extension Wisconsin Farm Center	1-888-924-7233 1-800-662-6900 748-3327 1-800-942-2474
<b>Financial Management Counseling</b>	University of Wisconsin Extension	748-3327
<b>Food &amp; Nutrition</b>	American Red Cross Commission of Aging Fair Share Indianhead Community Action Agency Medford Clinic Medford Food Buyer's Club Salvation Army Taylor County Health Department Taylor County Human Services Department University of Wisconsin-Extension Women, Infant and Children (W.I.C.)	1-800-939-4952 748-1491 748-3140 748-3063 748-2121 748-2031 748-2200 748-1410 748-3332 748-3327 748-1410
<b>Foster Care</b>	Taylor County Human Services Department	748-3332
<b>Health/Medical</b>	Family Health Center Family Planning Health Services Gilman Clinic	1-800-942-5420 748-6933 447-8293

## Directory of Services for Families, Children and Older Adults in Taylor County

Category	Agency	Phone Number
	Hope Hospice and Palliative Care, Inc Medford Clinic Memorial Health Center Regional Poison Center Rib Lake Clinic Taylor County Health Department Veterans Service Office Wisconsin Well Woman Program	748-3434 748-2121 748-8128 1-800-815-8855 427-5701 748-1410 748-1488 748-1410
<b>Home Care Services</b>	Aurora Supportive Home Care Lifenet, LLC St. Joseph's Hospital Taylor County Health Department Taylor County Human Services Department VNA Home Health Care	1-715-835-9202 715-835-2836 1-800-221-3733 748-1410 748-3332 748-3112
<b>Housing</b>	Cedar Court Centennial Apartments Country Gardens Crossroads-The Avenue Deerview Meadows Impact 7 Indianhead Community Action Agency Meridian Group Our House Assisted Living Prairie Village Taylor County Housing Authority WHEDA Zastrow Care Center, Inc.	748-8100 748-6962 748-8855 447-8568 748-5566 1-715-357-3334 748-3063 748-2759 748-2901 678-2323 748-1456 1-800-334-6873 447-8217
<b>Legal Services</b>	Benefit Specialist(Taylor County Commission On Aging Judicare Law Enforcement Tipsters Lawyer Referral and Information Wisconsin Community Action Program and Indianhead Community Action Agency	748-1492 1-800-472-1638 1-800-343-2201 1-800-362-9082 748-3063
<b>Libraries</b>	Frances L. Simek Memorial Medford Library Gilman Library Jean M. Thompson Memorial Library Rib Lake Library Westboro Library	748-2505 447 -5486 678-2892 427 -5769 427-5864
<b>Newborn Services</b>	Memorial Health Center Parent Resource Center Taylor County Health Department	748-8156 748-5363 748-1410
<b>Parent/Grandparenting</b>	Community Education Center-Gilman	447-8776

## Directory of Services for Families, Children and Older Adults in Taylor County

Category	Agency	Phone Number
<b>Programs</b>	Parent Resource Center-Medford	748-5363
	University of Wisconsin Extension	748-3327
<b>Recreation and Youth Programs</b>	Becker's Banquet Hall and Skating	748-2751
	Big Brothers/Big Sisters	748-4844
	Birch Trails Girl Scouts Council	1-800-243-2371
	Black River Golf Club	748-5520
	Boys Scouts Samoset Council	1-715-845-2195
	Broadway Theater, Inc	748-5556
	Camp Forest Springs .	427-5241
	Cutting Edge Youth Center	748-2556
	Early Morning Splashes	748-3465
	4-H University of Wisconsin-Extension	748-3327
	Genesis Youth Center-Rib Lake	427-5636
	Gilman Summer Recreation Program	447-8211
	Gilman Bowl	447 -8770
	Little Bohemia Bowl & Cafe	427-3355
	Medford Golf Course-Tee Hi	748-3990
	Medford Summer Recreation Program	748-4321
	Medford Area Swim Klub	785- 7727
	Perkinstown Winter Sports Area	785-7722
Rib Lake Area Event Hotline	1-800-819-5253	
Simek Recreation Center/Area Youth Hockey	748-6655	
Sports Page Bowl & Grill	748-3433	
Stetsonville Summer Recreation Program	748-9470	
Tourist Information	1-888-682-9567 or 748-4729	
U.S. Forest Service/Ice Age Trail	748-4875	
<b>Skilled Nursing Facilities</b>	Memorial Nursing & Rehab Center	748-8184
	Rib Lake Health Care	427-5291
	Zastrow Care Center, Inc.	447-8217
<b>Special Needs Children/Adults</b>	Black River Industries	748-2950
	Children & Adults w/ Attention Deficit Disorder	1-888-384-6616
	Department of Vocational Rehabilitation	748-6120
	Gilman Public Schools	447-8776
	Katie Becket Program	1-715-842-3181, ext. 111
	Medford Public Schools	748-4620
	Rib Lake Public Schools	427 -3222
	Taylor County Human Services	748-3332
	4-H University of Wisconsin Extension	748-3327
Wisconsin First Step	1-800-642-7837	
<b>Support Groups</b>	Alzheimer's Support Group Medford	748-1491

## Directory of Services for Families, Children and Older Adults in Taylor County

Category	Agency	Phone Number
	Rib Lake Beacon Support Group Cardiac Support Group Diabetes Support Group Fibromyalgia Support Group Infant Death Center of Wisconsin Living With Cancer/I Can Cope Support Group Resolve Through Sharing Taylor Made Support Group Us Too Prostate Cancer Support Group	427-5291 748-3434 748-8100 748-5800 748-6587 715-848-1457 748-8100 748-8156 748-6209 748-8100
<b>Transportation</b>	Black River Industries Comfort Carriers Commission on Aging Medford Taxi Volunteer Driver Service	748-2950 1-800-873-1018 or 678-2030 748-1492 748-4200 748-1492
<b>Veterans Services</b>	Veterans' Service Office	748-1488
<b>800 - Toll Free Numbers</b>	AIDS Hotline Aging and Long Term Care Alcohol & Drug Counseling & Treatment Info Alzheimer Disease & Related Disorders American Association of Retired Person Prudential American Council of the Blind American Red Cross Ask a Nurse Birch Trail Girl Scout Council Board on Aging & Long Term Care Cancer Information Service Center for Human Development Child Care Connection Child Care Information Center Client Assistance Program Coalition of WI Aging Groups Comfort Carriers Consumer Complaints Consumer Products Safety Commission Consumer's Guide to WI Law EldercareLocator Fair Housing & Equal Opportunity Farm Information Line Funeral & Memorial Society Gambling - WI Council on Problem Gambling	1-800-342-2437 1-800-242-1060 1-800-472-2800 1-800-272-3900 1-800-523-5800 1-800-424-8666 1-800-939-4052 1-800-236-4676 1-800-243-2371 1-800-242-1060 1-800-422-6237 1-800-236-3792 1-800-848-5229 1-800-362-7353 1-800-362-1290 1-800-488-2596 1-800-873-1018 1-800-422-7128 1-800-638-2772 1-800-362-8096 1-800-677-1116 1-800-424-8590 1-800-942-2474 1-800-458-5563 1-800-782-8581

## Directory of Services for Families, Children and Older Adults in Taylor County

Category	Agency	Phone Number
	Geriatric Information Resource Center	1-800-782-8581
	Girls & Boys Town Crisis Hotline	1-800-448-3000
	Health Information	1-800-228-7044
	Hearing & Speech Impaired (Relay Service)	1-800-947-3529
	Hearing Impaired [TTY]	1-800-362-7433
	Home Health Care Hotline	1-800-642-6552
	Independent Living Center	1-800-382-8484
	Insurance Complaint Hotline	1-800-236-8517
	Internal Revenue Tax Help	1-800-829-1040
	Judicare	1-800-472-1638
	Law Enforcement Tipsters	1-800-343-2201
	Lawyer Referral & Information Services	1-800-362-9082
	Legislative Hotline	1-800-362-9472
	Medford Chamber of Commerce	1-888-682-9567
	Medical Assistance & Badger Care Hotline	1-800-362-3002
	Medicare - Wisconsin Customers, Part B	1-800-944-0051
	Medigap Hotline	1-800-242-1060
	National Child Abuse Hotline	1-800-422-4453
	National Farm Medicine Center	1-800-662-6900
	National Mental Health Association	1-800-969-6642
	National Runaway Hotline	1-800-621-4000
	North Woods Coalition	1-800-782-8581
	Nursing Home & CBRF Complaints	1-800-242-1060
	Poison Information	1-800-815-8855
	Pregnancy Counseling	1-800-362-8028
	Abortion Access Hotline	1-800-722-2636
	Adoption Information Center	1-800-223-3002
	Runaway Hotline	1-800-231-6946
	Sexually Transmitted Diseases Information	1-800-227-8922
	SIDS (Sudden Infant Death Syndrome) Alliance	1-800-221-7437
	Social Security	1-800-772-1213
	Suicide Hotline	1-800-799-0122
	Taylor County Tourism	1-800-682-9567
	Unemployment Assistance	1-800-494-4944
	Veterans Information	1-800-827-1000
	WHEDA (Home Improvement Loans)	1-800-334-6873
	Wisconsin Council of the Blind	1-800-783-5213
	Wisconsin First Step	1-800-642-7837
	WI Guardianship Support Center	1-800-488-2596