



Point of Entry Manual

The purpose of this Point of Entry Manual (POEM) is to facilitate collaboration among the agencies responsible in the transition service planning for children with disabilities. It should be utilized while addressing instruction, community service, other post school adult living objectives, functional vocational evaluation, related services, employment objectives, and acquisition of daily living skills in Individual Educational Plan development, and is designed in a directory format for easy use by the individuals responsible for planning transitional activities. This document will be reviewed at least annually for updated information.

Rusk County
March 2004

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Bureau for the Deaf and Hard of Hearing

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
Bureau for the Deaf and Hard of Hearing (State of Wisconsin, Department of Health and Family Services, Division of Supportive Living)	<ul style="list-style-type: none"> • Provide information <ul style="list-style-type: none"> - Available services - Technology for accessibility - Issues related to deaf, HH, and Deaf-Blind - ADA • Referrals to appropriate supports and/or resources • Support • Training in a variety of settings: educational, medical, legal, law enforcement, businesses, other agencies 	Carolyn Small Western Regional Coordinator BDHH 610 Gibson St, Suite 1 Eau Claire, WI 54701 715-836-2107 Voice 715-836-3085 TTY 715-836-2535 Fax small@dhfs.state.wi.us	None	No formal intake required; contact regional coordinator	None

Career Development Center

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
Career Development Center	<ul style="list-style-type: none"> • Vocational evaluation • Work adjustment training • Skill training • ValPar System Pro 3000 (computer assessment of academics, aptitudes, and transferable skills) • Transition planning • Extended employment • Placement services • Computer skills enhancement • Career Passport • Work place education (GED/ESL) 	Sarah Dixon 151 Ball Street Eau Claire WI 54701 715-834-2771 Ext 114 715-834-2771 Voice 715-834-1123 Fax	Individuals with disabilities or disadvantages	<ul style="list-style-type: none"> • Agency referral – state, federal, county, private • School referral • Self referral 	Fee for service

Center for Independent Living for Western Wisconsin, Inc. (CILWW)

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<p>Center for Independent Living for Western Wisconsin, Inc. (CILWW)</p>	<ul style="list-style-type: none"> • Advocacy • Information and referral • Peer support • Independent living skills training • Adaptive equipment tryout • Accessibility & ADA surveys and implementation • Ramp and bathroom accessibility designs • Braille Services • Community education • Independent living skills assessment • Health and employment counseling (HEC) screening <p>Person-Centered Intensive Employment Services (PIES)</p> <ul style="list-style-type: none"> • Career exploration • Vocational assessments • Job retention and job seeking skills • Job placement • Benefits analysis • Pass plan development <p>Assistive Technology</p> <ul style="list-style-type: none"> • Computer assessments • Computer training 	<p>Kay Sommerfield, Assistant Director sommerk@cilww.com</p> <p>Tim Sheehan, Executive Director Sheehan@cilww.com</p> <p>2920 Schneider Ave East Menomonie, WI 54751</p> <p>715-233-1070 Voice/TTY 715-233-1083 Fax 1-800-228-3287 TTY/Voice</p> <p style="text-align: center;">Email cilww@cilww.com</p> <p style="text-align: center;">Website www.cilww.com</p>	<p>Persons with disabilities living in Barron, Chippewa, Clark, Dunn, Eau Claire, Pepin, Pierce, Polk, Rusk or St. Croix counties</p>	<p>CIL staff travel to 10 counties and can meet with consumers in their own homes to assist them with working on their goals for independent living.</p> <p>Goals are developed during the initial meeting.</p> <p>Referrals can come from:</p> <ul style="list-style-type: none"> • Self • Agency • Family Member • Advocate 	<p>Fees for the following services**:</p> <ul style="list-style-type: none"> • Formal assessments requiring written reports and recommendations • ADA/Accessibility surveys • Benefits analysis • PASS plan development • PIES employment services <p>** There are no fees for most services.</p>

Chippewa Valley Technical College Services for Students With Disabilities (SWD)

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
Serve Lab	<ul style="list-style-type: none"> • Tutoring • Case management • Note taking • Test accommodations • Computer assistance • Ergonomic assistance • Taped texts/computer software • Interpreter (for students enrolled) 	Disability Services Department 715-833-6234 1-800-547-2882, ext. 6234 715-833-6509 TTY	Service based on need through current and valid documentation of disability	<ol style="list-style-type: none"> 1. Print documentation forms off website (www.cvtc.edu/services/support/disabilities.htm) 2. Acquire appropriate professional's signature and recommendation on documentation form 3. Submit form to Disability Services Department at CVTC or call 715-833-6254. 4. Meet with disability case manager to discuss individual needs. 	Valid documentation of disability (ADA/504)
Transition for students with disabilities	<ul style="list-style-type: none"> • IEP Involvement • Presentations • Assist potential students in identifying appropriate courses and accommodations • Provide general program information • Provide campus tours • Shadowing for students • Serve as liaison for high school staff or other community service provider • Parent or teacher inservices 	Michelle O'Connell 715-833-6254 715-833-6509 TTY	Free for any student, potential student, high school personnel, or community agency		Free

Concentrated Employment Program (CEP)

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
Concentrated Employment Services (CEP, Inc.)	<ul style="list-style-type: none"> • Talent profile • Job search activities • Assistance with training • Placement services • Follow-through services • Job retention assistance • Supportive services (child care, uniforms, job-related expenses) 	Jean Stapleton	Income eligible	<ul style="list-style-type: none"> • Call or stop in and Job Center • Complete registration form • Do assessment • Meet with employment specialist 	<ul style="list-style-type: none"> • Income eligible • No fees

Cooperative Educational Service Agency (CESA) #10

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
Transition for students with disabilities	Program support in: <ul style="list-style-type: none"> • Transition services • IEP involvement • Curriculum • Assistance in learning strategies, accommodations and modifications • Assistive technology • OT/PT/SLP/interpreter • Specific disability related support • Professional staff development • Other special education related issues 	CESA #10 Special Education Linda Berg 715-720-2057 lberg@cesa10.k12.wi.us	None	Contact school district's guidance counselor or School-to-Work coordinator or special education teacher	None
Carl Perkins / School-To-Work	Program support in: <ul style="list-style-type: none"> • Youth Apprenticeship • Work Coop • Work Experience • Service Learning • Job Shadowing 	CESA #10 Instructional Services Candy Lund 715-720-2037 clund@cesa10.k12.wi.us	None	Contact school district's guidance counselor or School-to-Work coordinator or special education teacher	None

Division of Vocational Rehabilitation

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<p>Division of Vocational Rehabilitation (DVR)</p>	<ul style="list-style-type: none"> • Vocational guidance and counseling • Finding and keeping a job • Assistive technology • Training • All services are individualized and geared to the specific needs of the student. 	<p>Gene Trembley 108 West Second Street Ladysmith WI 54848 715-532-2707</p> <p>trembge@dwd.state.wi.us</p>	<p>Eligibility for VR services will be determined by VR staff and is based on establishing that the individual:</p> <ol style="list-style-type: none"> 1. Has a physical or mental impairment, 2. As a result of the impairment has a substantial impediment to employment, 3. Can benefit in terms of an employment outcome, and 4. Requires vocational rehabilitation services to prepare for, enter, engage in, or retain gainful employment. 	<p>DVR would like to work with all individuals who have a disability. However, we do not have enough staff or funds to do so.</p> <p>Therefore, DVR uses a process (Order of Selection) that allows persons with more severe functional limitations to be served before those with less severe limitations. DVR evaluates each eligible applicant to determine the severity of his or her functional limitations. This Order of Selection may indefinitely delay services to some individuals. The Division will notify all eligible persons for whom services will be delayed.</p> <p>DVR will look at how the following areas affect your ability to work:</p> <ol style="list-style-type: none"> 1. Getting from one place to another (Mobility) 2. Talking and listening to others, reading and/or understanding printed materials (Communication) 3. Taking care of yourself (Self-Care) 4. Making plans or carrying out your plans (Self-Direction) 5. Getting along with other people (Interpersonal Skills) 6. Having the skills to work (Work Skills) 7. Needing changes at work to do a job (Work Tolerance) 	

Eau Claire Academy Day School

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
Day School Program	<ul style="list-style-type: none"> • Educational services include individual academic instruction designed to meet student needs and abilities • Supplementary instruction includes career education, computer skills, Title I reading and math, physical education, art, foods 	Laurie Van Beek Director of Education 715-834-6681 Ext 202	<ul style="list-style-type: none"> • Students between ages 10-17 • Eligibility determined on individual basis 	<ul style="list-style-type: none"> • IEP team meets to discuss goals for the student to meet while at the Eau Claire Academy • School districts generally make the initial referral 	<ul style="list-style-type: none"> • For current rates contact Laurie Van Beek at 715-834-6681 • Transportation is provided by school district

Indianhead Community Action Agency

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
Indianhead Community Action Agency (ICAA)	<ul style="list-style-type: none"> • Supportive home care • Home care/skilled nursing/home health aides • Personal care • Transportation • Kinship of Rusk County • Clothing Center • Food Pantry • Weatherization/Housing • Family Resource Center • Head Start • Small Business Development • Section 8 – Rental assistance • Garden Seed program • Outreach – for information and referral 	209 E Third Street South Ladysmith WI 54848 715-532-5594 <ul style="list-style-type: none"> • Director: Jerry Drahos • Home Services: Billie Loos • Transportation: Rob Tankersley • Kinship of Rusk County: Donna Wishowski • Outreach: Janice Arndt • Weatherization/Housing: Jerry Estreen • Head Start: Carol Spangler • Small Business Development: Sally Schrader • Family Resource Center: Dor Sheetz-Hollar 			

Lutheran Social Services

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<p>Lutheran Social Services 3136 Craig Road Eau Claire WI 54701</p> <p>Community Skills Program</p>	<ul style="list-style-type: none"> • One-to-one services to individuals living in their own apartment. • Hours of support and type of support based on needs and assessment results. • Assistance includes support/training in the areas of financial management, nutritional planning, meal preparation, medical appointments, transportation, housekeeping skills, grooming and connecting with others. • Assistance with accessing services including energy assistance, homestead credit, housing authority, food assistance programs, etc. 	<p>Gail Hagen West Central Region Director 715-838-8440 Ext 109</p> <p>Teresa Bell Stone Supervisor 715-838-8440 Ext 211</p>	<ul style="list-style-type: none"> • Complete assessment which shows individual is appropriate for independent living. • Have funding sources (county agency or private pay). 	<ul style="list-style-type: none"> • Contact Department of Human Services and/or • Contact LSS representative for more information. 	<p>\$20.28/hour Travel time may be added for rural residents.</p>
<p>Residential Services</p>	<ul style="list-style-type: none"> • LSS operates small community based residential facilities (CBRF), adult family homes (AFH), and homes supporting individuals up to 24 hours per day. 		<ul style="list-style-type: none"> • Complete assessment by LSS to determine level of support needed. • Have funding source (county agency or private pay). • LSS mission home health supervision and coordination for medical assistance personal care program. 	<ul style="list-style-type: none"> • Contact Department of Human Services and/or • Contact LSS representative for more information. 	<p>Varies based on support needed.</p>
<p>Supported Employment</p>	<ul style="list-style-type: none"> • Assessment • Job development • Community job placement • Job coaching • Employer support 		<ul style="list-style-type: none"> • Complete assessment to determine community job match. 	<ul style="list-style-type: none"> • Contact Department of Human Services and/or • Contact LSS representative for more information. 	<p>Varies by funding source.</p>

Rusk County Association of Families Together (Supporting people with special needs)

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
Rusk County Association of Families Together	<ul style="list-style-type: none"> • Support Group for families who have children or adults with special needs • Parent-to-Parent – matching families who have similar situations • Funding available – up to \$300/year for families who have no other funding source for equipment, trainings, respite, etc. 	<p>Dinah Cornell 2284 10½ Avenue Chetek WI 54728 715-924-4111</p> <p>Diana Verdegan N6243 County X Tony, WI 54563 715-532-7041</p>			

Rusk County Department of Health and Human Services

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
Rusk County Department of Health and Human Services	<ul style="list-style-type: none"> • Child protection services • Foster care • Kinship care • Adult Family care • Community living/support services • Protective services/placements • Guardianship • Mental and alcohol commitments • Emergency Detentions • Outpatient treatment Mental Health and AODA • Community Support Program • Outpatient treatment/psychotherapy • Assessment/ case planning • Respite care • Specialized transportation • Case management • Information and referral • Crisis intervention • Detoxification • Domestic Violence Group • Inpatient and institutional care • Supported Employment • Supervised apartment living • Work related and day services • Community residential services • Protective payee • Juvenile court services • Individual and family counseling • Step-Parent adoptions • Child day care • Elder abuse services • Services to the elderly • Meals on Wheels • SeniorCare • Senior Benefits Specialist • Care call telephone • Home Care/Skilled Nursing/Home Health Aide 	<p>311 East Miner Avenue Site C240 Ladysmith WI 54848</p> <p>715-532-2299 Voice 715-532-2126 Fax</p> <p>rushhhs@centurytel.net</p> <ul style="list-style-type: none"> • Director: Gary Rivers • Office Manager: Sandy Stiner • Children and Family Services: Sue Hendricks • Long Term Support Services: Jennie Schemenauer • Economic Support Services: Irene Lehman • Senior Services: Erika Robinson • Veteran's Services: Robert Stone • Child Support Services: Vicki Hebard • Health Services: Kathy Mai • Home Health Services: Julie Cornelisen • Mental Health Services: Ted East 	<ul style="list-style-type: none"> • Persons served: • Children and families • Persons who are elderly • Persons with physical or sensory disabilities • Persons with alcohol and other drug disabilities • Person with mental health disabilities • Persons with developmental disabilities • Low income individuals and families • Persons with physical health needs • Families/Children at risk 		

Rusk County Department of Health and Human Services

Title of Program	List of Services (continued)	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<p>Rusk County Department of Health and Human Services</p>	<ul style="list-style-type: none"> • WIC program • Health Promotion • Tobacco Coalition • Environmental Health • Occupational Health • Immunizations • Public Health Nurse • Communicable Diseases • Family Planning • Health/Medical Resources • Disease Prevention • Pre Natal Care Coordination • Assessment and coordination of services to overcome developmental delays • Home education for families with children with developmental delays • W2 • Employment programs • Medical Assistance • Energy Assistance • Badgercare • Temporary assistance program • Healthy Start • Food stamps • Birth To Three • Children with Special Health Care Needs • Community Options Program • Family Support Program • Alzheimer's Family Support Caregiver's Program • Medical Assistance Waiver Programs • Collection of Child Support • Help in assessing State and Federal veteran's benefits both financial and medical 				

Stout Vocational Rehabilitation Institute Services

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
Assistive Technology	<ul style="list-style-type: none"> • Computer assessment • Communication assessment • Mobility assessment 	Al Noll 715-232-2379	<ul style="list-style-type: none"> • Need for assistance 	<ul style="list-style-type: none"> • Recommendations of adaptive technology to assist participant in reaching goal 	Hourly
Assessment	<ul style="list-style-type: none"> • Community living assessment • Vocational evaluation 			<ul style="list-style-type: none"> • Community living: Assessment of participants' ability to live in the community and needed services and support • Evaluation: Testing and counseling to assist in career decision making 	<ul style="list-style-type: none"> • Community living: \$600 • Evaluation: \$600 to \$690, depending on location
Projects with Industry Center	<ul style="list-style-type: none"> • Job Development / Placement • Work experience • Private worker • Comp placement • Job seeking skills (3-day class) 	Dave Swan 715-232-1419	<ul style="list-style-type: none"> • Documentable disability, severe or non-severe • Need for assistance 	<ul style="list-style-type: none"> • Assistance seeking employment • Practice interviewing, resume development • Referred through DVR or other community agency 	<ul style="list-style-type: none"> • Grant funded for residents of Chippewa , Eau Claire, Clark, Barron, St. Croix, Polk, Pierce, Dunn, Pepin counties • \$68 per hour for private cases referred through work comp • \$450 flat fee for 3-day job seeking skills class

United Cerebral Palsy of West Central Wisconsin

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<p>UCP of West Central Wisconsin</p>	<ul style="list-style-type: none"> • Information and referral • Advocacy for individuals or groups • Counseling • Public education • Lending Library (toys, equipment) • Respitality (a free overnight out with meals and entertainment) • Recreation • Evaluation: USP-sponsored Neurodevelopmental Evaluation Clinic • Community living • Loans or grants, depending on the need 	<p>Carlyn Conway Barbara Thiel Ruth Gullerud 206 Water Street Eau Claire, WI 54703</p> <p>715-832-1782 Voice 715-832-8203 Fax</p> <p>ucpwcw@aol.com</p>	<p>Developmental disability, not <u>just</u> cerebral palsy</p>	<ul style="list-style-type: none"> • Referrals may be direct from consumers, parents, caregivers, and agency representatives such as Case Managers. • The counties UCP serves are: Barron, Chippewa, Dunn, Eau Claire, Jackson, Pepin, Pierce, Polk, Rusk, St. Croix 	<p>Most services are free. There may be charges for the Neurodevelopmental Clinic if an individual does not have insurance or Medical Assistance.</p>

University of Wisconsin-Eau Claire

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
University of Wisconsin-Eau Claire	<ul style="list-style-type: none"> • Consultation • Training 	Rose Battalio, Ph.D. battalrj@uwec.edu 715-836-5352	None		
Services for Students with Disabilities at UW-Eau Claire, Wisconsin	Academic and classroom accommodations including but not limited to: note takers, scribes, readers, exam accommodations, taped texts and materials, enlarged material, lab assistants, interpreter services for the deaf, priority registration	Beth Hicks 715-836-4542 Alice Bayerl 715-836-4542 bayerlam@uwec.edu	Students with disabilities who are enrolled at UW-Eau Claire	Provide documentation of disability and request needed services	None

Vocational Rehabilitation for Native Americans

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
Vocational Rehabilitation for Native Americans	<ul style="list-style-type: none"> • Assessment Counseling • Support Services Referral • Vocational Training • Small Business <ul style="list-style-type: none"> - Start-up - Training • Interpreters/Readers • Occupational Equipment • Assistive Technology • Placement/Job Development 	Anne Staff VR Counselor 715-284-4915 astaff@ho-chunk.com	<ul style="list-style-type: none"> • Native American • Documented physical or mental disability • Reside within designated areas • Disability results in a substantial impediment to employment • Require vocational rehabilitation services to prepare, secure, retain, or regain employment 	Call Ho-Chunk Nation Education Department to obtain application form	No fees to eligible participants

Westlake Enterprises, Inc.

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
<p>Westlake Enterprises, Inc.</p>	<ul style="list-style-type: none"> • Vocational skill development • Day services • Community-based assessment • School-to-work • Job placement 	<p>David Willingham Kim Benson 1502 East 16th Street PO Box 173 Ladysmith WI 54848</p> <p>715-532-5686 (Voice) 715-532-9374 (Fax)</p> <p>Westlake@jrec.com</p>	<p>Persons with development disabilities unemployed or underemployed</p>	<ul style="list-style-type: none"> • Direct referral • Self / Family • Agency • School 	<p>Variable hourly rate</p>

Wisconsin Indianhead Technical College Services For Students With Disabilities

Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
Student Success Center Rice Lake Campus	<ul style="list-style-type: none"> • Tutoring • Note taking • Test accommodations • Computer assistant • IEP involvement • Taped texts and computer software • Ergonomic assistance 	Pat Peters 1-800-243-9482 Ext 5256 John Swenson 1-800-243-9482 Ext 5350	Service based on need through documentation of disability	Application, registration or call contact	<ul style="list-style-type: none"> • Valid documentation of disability when needed • Registered student
Transition for students with disability WITC Rice Lake Campus	<ul style="list-style-type: none"> • Interpreter • Presentations • Assist potential students in identifying appropriate course and accommodations. • Provide general program information. • Shadowing for students. • Services as liaison for high school staff or other community service provider. • Provide campus tours. 	Success Center Counselors 1-800-243-9482 Ext 5346 Betty Czyncon 1-800-243-9482 Ext 5220	Free for any student, potential student, high school personnel or community agency	Call contact	Free
WITC Ladysmith	<ul style="list-style-type: none"> • Credit classes • Adult basic education • Employability skills • Career assessment • Technical College entry assessment • HSED preparation 	Cheryl Gunderson 715-532-3399	<ul style="list-style-type: none"> • Adults (over 18) • Contracted high school students • Potential students 	Registration	<ul style="list-style-type: none"> • Fee for credit classes • Free for non-credit
WITC Ladysmith	<ul style="list-style-type: none"> • Continuing education 	Sally Anderson 715-532-5483	16 years old or older	Registration	Nominal fee

Wisconsin Job Service					
Title of Program	List of Services	Contact Person for Services	Eligibility	Procedures	Fees/Other Requirements
Wisconsin Job Service	<ul style="list-style-type: none"> • Internet access to perform job search (two computers available at the Job Center that may be used for employment search and to prepare resumes) • Multiple pamphlets and booklets available for job search assistance, resume writing, Equal Rights, etc. 	Gwyla Blomberg 108 West Second Street North Ladysmith WI 54848 715-532-2700 Voice 715-532-2711 Fax			

Resource Guide for Rusk County Residents

Category	Agency	Phone Number
BANKS SAVINGS LOAN LENDING	Chippewa Valley Bank	
	Bruce	868-3502
	Weyerhaeuser	353-2698
	Dairyland State Bank	
	Bruce	868-2175
	Sheldon	452-5135
	Heritage Federal Credit Union, 701 West Miner Avenue	532-7731
	Ladysmith Federal Savings & Loan, 119 West 4th St N	532-3389
	Wells Fargo	
Ladysmith	532-5503	
Holcombe	595-4812	
Pioneer National Bank, 200 W Miner Avenue	532-5551	
CLOTHING	ICAA Clothing Center, 209 E 3rd St	532- 7542
	Northwoods Family Resource Center (Infant & winter clothing)	532-6459
	Pregnancy Resource Center (Infant and Maternity)	532-7600
COUNTY GOVERNMENT (www.ruskcounty.org)	Airport, Airport Rd, Tony	532-2635
	Animal Shelter, 1000 E 3rd S	532-2637
	Auditor	532-2112
	Building & Grounds/Maintenance	532-2146
	Child Support	532-2299
	Circuit Court Judge	532-2150
	Clerk of Circuit Court	532-2108
	Coroner	532-2283
	County Clerk	532-2100
	District Attorney	532-2159
	Economic Development	532-2257
	Emergency Government	532-2121
	Forestry	532-2113
	Health and Human Services	532-2299
	Health Department	532-2299
	Highway Department, N4711 Hwy 27	532-2633
	Ladysmith Police Department	532-2186
	Land Conservation	532-2162
	Ranger Station, N4103 Hwy 27	532-3737
	Recycling	532-2167
Register of Deeds	532-2139	
Register in Probate	532-2147	
Rusk County Housing Authority	532-6822	
Senior Services	532-2299	

Resource Guide for Rusk County Residents

Category	Agency	Phone Number
	Sheriff Sheriff Tipster Line Surveyor/Land Information Tax Lister Treasurer University Extension Education Veteran's Service Officer Zoning	532-2189 532-2206 532-2165 532-2143 532-2105 532-2151 532-2299 532-2156
DAYCARE	Call Health & Human Services for a list of certified/licensed childcare providers in Rusk County Building Blocks, 922 E Lake Ave Cornerstone Adult Day Service, Inc. ICAA Bruce Head Start, 339 Main St N Kid's Etc, 624 E 6th Street (Before and after school only) Northwest Child Care Resource & Referral Tender Learning Center, 611 E Menasha Ave	532-2299 532-3866 532-6222 868-5437 532-3444 1-800-733-5437 532-5200
EDUCATION	Adult Education Community Education (Night classes, Learn & Earn, Earn for Kids) Mount Scenario College, 1500 College Ave W Northwoods Family Resource Center Rusk County Learning Center (GED, HSED, Evening Classes), 1101 W Lake Ave UW Extension & Telecourses, Courthouse WITC Outreach Birth to Three Health & Human Services (Serves children with developmental delays or disabilities) Northwoods Family Resource Center CESA CESA #10 (Cooperative Education Service Agency) Head Start (September through May; for children 3 yrs old by Sept. 1 who are economically deprived or in need of special help. Transportation is available.) Bruce Ladysmith Flambeau School District Pre-Schools Bruce Flambeau (Includes Conrath, Glen Flora, Tony, Ingram, & Sheldon)	532-7760 or 532-5533 532-5511 532-6459 532-3399 532-2151 234-7082 532-2299 532-6459 723-0341 868-5437 532-6642 532-5559 868-2585 532-7760

Resource Guide for Rusk County Residents

Category	Agency	Phone Number
	Ladysmith Satellite Office (Services for people who have disabilities that are a handicap to employment) Wisconsin Works (W2) Courthouse, 311 E Miner Ave, Suite C240 Job Service, 15618 US Hwy 63, Suite 108, Hayward Westlake Enterprises (Jobs & job training for the developmentally disabled)	532-2700 532-2299 634-3011 532-5686
EMPLOYMENT SEARCH	WI- Job Center (Job Net, Resume Help, Job Listings, Employer Information) Hayward, 15618 US Hwy 63, Suite 108 Ladysmith, 108 W 2nd St N Phillips, 104 S Eyder Ave, PO Box 88 Rice Lake, 113 N Main St	634-3011 532-2700 339-2158 234-6826
EMPLOYMENT (TEMPORARY)	Kelly Temporary Services, 12 W Marshall St, Rice Lake Manpower, 2304 S Main S, Rice Lake NICOLE Temps, 501 WEST Miner Avenue Western Staff Services, 1 E Eau Claire St, Rice Lake	234-4889 236-7929 532-9202 236-7112
FINANCIAL	Child Support, Courthouse Family Support Program (Help in financing equipment for families with children who have severe disabilities) Indianhead Community Action Agency, 209 E 3rd St (Business Development Program, Rental Assistance, etc.) Northwest Concentrated Employment Program NSP-Early Intervention Program (Individuals who are experiencing payment problems) Rusk County Health & Human Services, Courthouse (Temporary Assistance, Fuel Assistance, Medical Assistance, Food Stamps, Healthy Start, Child Care, Wisconsin Works) Rusk County Senior Services (Ben Spec Program), Courthouse Salvation Army (Broad area of emergency assistance including food, rent, utility vouchers & medical) Social Security Administration, 1703 West Knapp St, Rice Lake Unemployment Compensation To file new applications or reopen existing claims To file weekly benefits Benefit Claim Specialist UW Extension (Budget Counseling), Courthouse	532-2299 532-2299 532-7542 532-2700 1-800-895-4999 532-2299 532-2299 532-3521 1-800-772-1213 or 234-7586 1-800-822-5246 1-800-978-7887 1-800-494-4944 532-2151
FOOD	Area Clergy Association (Contact Pastor Pedersen at Hope Lutheran Church) Bruce Federated Church Food Pantry, 635 1st St Family Nutrition Program (Ideas for low cost & healthy meals) Fare Share (Save up to 50% on food for volunteer service) Food Stamps (Wisconsin Works), Courthouse Indianhead Community Action Agency, 209 E 3rd St (Commodity distribution, food pantry, garden seeds) Manna Meal (Once a Month - Contact Jeff Pedersen at Hope Lutheran Church) Meals on Wheels (Rusk County Senior Services - Courthouse) Northwoods Family Resource Center (Infant to 5 yrs old, Hunters for Hunger, Summer Food Program) Salvation Army WIC (Women/Infants/Children) Courthouse (Nutrition program for Women, Infants and Children under five)	532-7739 868-6770 532-2151 532-5196 or 1-800-548-2124 532-2299 532-7542 532-7739 532-2299 532-6459 532-3521 532-2299

Resource Guide for Rusk County Residents

Category	Agency	Phone Number
FOOD-SENIOR SITES	Rusk County Senior Meal Program	532-2299
	Bruce Center, 503 N Coleman (Parksite Apts)	868-3411
	Hawkins Center, 509 Main St	585-2381
	Ladysmith Center, 825 E 3 St N (Fairgrounds)	532-2638
	Sheldon, W5594 Main Street	452-5484
	Weyerhaeuser Center, W14424 3rd St (Heuer Harbour Housing)	353-2827
HEALTH	Children's Health Information System Northwoods Family Resource Center	532-6459
	Chiropractors Donohue, Thomas P, 804 W 9th St N Schultz, Dale G, 804 W 9th Street N Tozer, Thomas, W8646 Hwy 8 DeFlorian, Tim, 706 N Blackburn, Bruce	532-6789 532-5181 532-6394 868-3417
	Clinics Marshfield Clinic Bruce Center, 405 Bruce Lake Road Ladysmith Center, 906 W College Ave Rice Lake Center, 1020 Lakeshore Drive Marshfield Nurses Line (24 hour assistance)	868-1111 532-2300 234-1564 1-800-549-3174
	Dental Marshfield Clinic Dental Center 901 W College Avenue, Ladysmith Boehmer & Reisner, 120 151 St S Olson, David K, 927 N 2nd St, Bruce Rural Health Dental Clinic (Traveling Dentist through Chippewa Valley Tech College) Medical Assistance Dental Provider Listing	532-6171 532-5606 868-7135 235-1573 1-800-362-3002
	Health Care Coverage Family Health Center (For low-income families who are not Medicaid eligible) Kids Care (Health Care for individuals under 20, based on income) Healthy Start (For families with children under 19 or pregnancies) Medical Assistance (For families with minor children, elderly, disabled or pregnancies)	1-800-942-5420 or 387-5420 532-2299 532-2299 532-2299
	Home Care Skilled Nursing Services Indianhead Home Services Rusk County Home Health Services	532-5594 532-2299

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Category	Agency	Phone Number
	Home Care Services	
	Aurora Residential, 12 W Marshall St, Rice Lake	236-3114
	D&M Home Care, Inc, 103 E Miner Ave	532-7136
	Gemini Employee Leasing, Inc	1-888-434-7194
	Indianhead Home Services, 209 E 3rd St S	532-5594
	Rusk County Long Term Support, Courthouse	532-2299
	Rusk County Health Department, Courthouse	532-2299
	Hospitals	
	Rusk County Memorial, 900 W College Ave	532-5561
	Lakeview Medical Center, 1100 N Main St, Rice Lake	234-1515
	Hospice	
	Chippewa Falls	1-800-726-3485
	Flambeau	339-4371
	Northwest Hospice Services	1-800-836-0106
	Rice Lake	234-1515
	Medical Equipment	
	Aeromed Home Health, Rice Lake	1-800-432-9289
	American Home Patient	1-800-284-6639
	Bureau for the Blind, Contact Tim Panula (Evaluations and Equipment for the Visually Impaired)	1-888-879-0017
	Express Medical	532-5154
	Flambeau Pharmacy	532-6614
	Lehman Drug	1-800-236-6807
	Rusk County Health Dept. (Loan Closet)	532-2299
	Nursing Homes	
	Ladysmith Nursing Home, 1001 E 11th N	532-5546
	County Memorial Hospital & Nursing Home, 900 W College Ave	532-5561
	Optometrists	
	Ostenso, Erik A, 119 W Miner Ave	532-3006
	Purdy, Lee W, 213 W Miner Ave	532-5501
	Visually Impaired Resources, Courthouse	532-2299
	Pharmacies	
	Blue Hills Pharmacy, Main St, Bruce	868-5050
	Clinic Pharmacy of Ladysmith, 906 W College Ave	532-2323

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Category	Agency	Phone Number
	Flambeau Pharmacy, 505 W Lake Pamida Pharmacy, 500 W 10th N Rusk County Clinic Pharmacy, 906 W College Ave	532-6614 532-6440 532-3339
	Public Health Rusk County Health Dept, Courthouse (WIC, Health Check, Family Planning, Immunizations, Prenatal and Respite Care, Equipment Loan Closet)	532-2299
	Social Services/Counseling Access Center, 804 WEST 9th Street N (Outpatient Mental Health, Mediation and Psychiatry) Crisis Mental Health Toll-Free Number Community Counseling Center, 1130 W Lake Ave (Mental Health) Community Counseling Services, 311 E Miner Ave (Intoxicated Driver Assessments) Community Support Center, 100 W 2nd St N, 2nd Floor (Comprehensive services for the chronically mentally ill.) LE Phillips-Libertas, N5273 Hwy. 27 (Substance Abuse Assessment, Prevention and Treatment Services) Marriage & Family Health Ltd, 612 E Worden Ave (Individual & Family Counseling, MIKAN, Assessments, AODA Services) Marshfield Clinic-Ladysmith Center, 906 W College Ave (Outpatient Mental Health and Psychiatry) Northwoods Family Resource Center, W1108 Lake Ave Pregnancy Resource Center, 105 E Miner Ave Rusk County Senior Services, Courthouse (Congregate Meals, Benefit Specialist, Care Call, Meals on Wheels, Newsletter & Dietary Supplement) Rusk County Health & Human Services, Courthouse (Developmental Disabilities) Rusk County Youth Development Partnership Council (Reduce the use of tobacco, alcohol, and to promote wellness) Time Out Family Abuse Shelter WI Department of Health and Family Services	532-9771 1-866-494-8444 532-5580 1-888-433-1221 532-5940 532-5682 532-0632 532-2300 532-6459 532-7600 532-2299 532-2299 532-2299 1-800-924-0556 or 532-6976 608-266-3096
	Support Groups AA & Alanon, Bruce AA & Alanon (Contact LeRoy Opsal) ADHD Support Group Alzheimer's Support Group Cancer Support Group, Contact Cindy Halfen Parkinson Support Group Visually Impaired Support Group	868-6743 532-7196 532-6459 532-2299 532-2389 532-3364 or 532-2299 532-2299
	Therapies (Physical, Occupational, Speech, or Massage) A & B Massage Therapy, 804 W 9th St N	532-6789

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Category	Agency	Phone Number
	Flambeau Physical Therapy & Hand Rehab Clinic, 711 W 9th Street N Rehab Plus, 900 W College Ave Rusk County Memorial Hospital & Nursing Home	532-3439 532-7228 532-5561
HOME REPAIR WEATHERIZATION MODIFICATION	Community Block Grants Bruce (Contact Connie Gudis) Ladysmith (Contact Shirley Woodmansee) Rusk County Block Grant Program (Contact Carolyn Martin) Indianhead Community Action Agency, 209 E 3 S (Weatherization & Home Rehab)	868-2185 532-2600 532-2271 532-5594
HOUSING	Area Clergy Association (Contact Pastor Pedersen at Hope Lutheran Church) Bruce Housing Authority, 503 N Coleman, Bruce County Terrace, 910 Shady Lane Flambeau Village Apts, 700 W College Ave Greenwood Manor, 710 Miner Ave W Indianhead Rental Assistance, 209 E 3rd St Ladysmith Housing Authority, 705 E 4th St S Lake Manor Apts & Residential Care, 119 E 4 N Main Creek Villa, C19 Birch Street, Conrath Neil Rasmussen Manor, Cedar & 2nd, Glen Flora Pine Bend Townhomes Rural Housing (Helps with utility assistance for eligible persons) Rusk County Housing Authority, Courthouse (Serves Weyerhaeuser, Bruce, Sheldon, Ladysmith, and Hawkins) Salvation Army, Contact Bob Ollinger) Welcome Inn (Ken Monty) William Bechtel Villa, 1200 WEST Baker Ave (call Impact 7)	532-7739 868-4731 532-6993 or 1-866-252-8087 532-3939 532-7543 532-5594 532-7076 532-6090 532-9075 or 1-800-685-9353 357-3334 651-465-6841 537-5645 or 608-238-3448 532-6822 532-3521 532-3458 1-800-685-9353
LEGAL	Center for Public Representation Consumer Protection Equal Rights & Labor Standards Judicare (Free Legal Services for Low Income Families) Lawyer Referral (State Bar of Wisconsin Information Service) Rusk County District Attorney Tenant Resource Center, 122 State St, Suite 310, Madison, WI 53703-2500	608-251-4008 1-800-422-7128 608-266-6860 1-800-472-1638 or 532-7542 1-800-362-9082 532-2159 608-257-0143
MISCELLANEOUS	Center for Missing or Exploited Children City Hall, 120 Miner Ave W Cobra Federal # (Insurance Continuation) Department of Natural Resources Division of Motor Vehicles (Driver's Licensing), N5273 Hwy 27 Immigration and Naturalization Service Kinship Seniors & Explorer Ladysmith Area Chamber of Commerce	703-235-3900 532-2600 202-219-8776 532-3737 532-7633 1-800-870-3676 532-3993 532-7328

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Category	Agency	Phone Number
	Legislative Hotline Probation and Parole, N5273 State Rd 27, Suite 2 Rusk County Community Library, 418 Corbett Ave W Rusk County Visitor's Center/Rail Museum Servite Center for Life, 1000 College Ave W	1-800-362-9472 532-6398 532-2604 1-800-535-7875 or 532-2642 532-9611
TRANSPORTATION	Ambu-Van (Elderly & Handicapped) Geri-Vans (Elderly & Handicapped) Healthcare Transport Indianhead Transit/Personal Escort (Elderly, Handicapped, Adults & Children) Key Care (Elderly or Disabled transportation) Rusk County Airport	1-800-236-4650 1-800-236-7930 1-888-782-8711 or 532-6900 532-5031 532-3727 532-5378
YOUTH PROGRAMS	Boy Scouts of America (Contact Joe Baye) City of Ladysmith, parks & Summer Recreation Program Children's Museum of the Flambeau Valley 4-H and Youth Programs, UW Extension 532-2151 Girl Scouts of America (Contact Roberta Baye) Kinship, 209 E 3rd St S, PO Box 40 NWCEP, Inc., 108 W 2nd St N	532-6104 532-2600 532-6459 532-2151 532-6104 532-3993 532-2700

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Category	Agency	Phone Number
REPRESENTATIVES US SENATORS	MARY WILLIAMS – 86TH Assembly District Voting Address: Madison Office: Email:	
	RUSSELL S. DECKER - 29th Senate District Voting Address: 5106 Apache Lane, Schofield, WI 54476 Madison Office: Room 408, 100 N Hamilton, PO Box 7882, Madison, WI 53707-7882 Email: sen.decker@legis.state.wi.us	715-359-8739 608-266-2502
	DAVID R. OBEY - 7th Congressional District District Office: Firststar Building, 401 5th St, Suite 406A, Wausau, WI 54403 Washington Office: 2314 Rayburn Office Building, Washington, DC 20515-4907	715-842-5606 715-842-4488 (Fax) 202-225-3365
	RUSS FEINGOLD District Office: Firststar Building, 401 5th Street, Room 410A, Wausau, WI 54403 Washington Office: 716 Hart Senate Building, Washington, D.C. 20510-4904 Email: russell_feingold@feingold.senate.gov	715-848-5660 202-224-5323
	HERBERT H. KOHL District Office: 402 Graham Ave, Suite 206, Eau Claire, WI 54701 Washington Office: 330 Hart Senate Building, Washington, D.C. 20510 Email: senator_kohl@kohl.senate.gov	715-832-8424 800-247-5645
	LEGISLATIVE HOTLINE	1-800-362-9472

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